

OTHER IMPORTANT INFORMATION

CancerLine @ (65) 9722 0569

(Mondays to Fridays, 8:30am to 5:30pm, except Public Holidays)

Please call CancerLine if:

- You feel unwell and need to see a doctor before your next scheduled appointment.

Your condition will be assessed by a nurse and advice will be provided.

- You have finished your medication and need to replenish it.

You will be advised on the appropriate daytime to collect your prescription. Do note that your condition may need to be assessed before a prescription can be given. If required, an appointment will be arranged for you.

Cancer Appointment Line @ (65) 6773 7888

(Mondays to Fridays, 8:30am to 5:30pm, except Public Holidays)

Please call this number for all general appointment-related enquiries.

NOTE: If you develop a high fever of 38°C and above

Please proceed directly to the Emergency Department at the National University Hospital and inform the doctor on duty that you are on oncology treatment.



MRT Station: Kent Ridge (Circle Line)

Commuters can alight at the Kent Ridge Station, right at the doorstep of the NUH Medical Centre. Please exit the station via Exit C and take a lift to level 10 where the Cancer Centre is located.

National University Cancer Institute, Singapore (NCIS) @ NUH Medical Centre Levels 8 - 10

Level 8
Radiation Therapy Centre

Level 9
Chemotherapy Centre
Stem Cell Therapy Centre
Pharmacy @ NCIS

Level 10
Cancer Centre

Opening Hours : 8:30am - 5:30pm
(Mondays to Fridays except on Public Holidays)

For appointments:

Appointment Line: (65) 6773 7888
Fax Number : (65) 6772 5821
Email : CancerApptLine@nuhs.edu.sg

For medical advice by nurse:

Cancer Line : (65) 9722 0569

All phone numbers are operational during office hours, Mondays – Fridays (except Public Holidays), 8.30am to 5.30pm.

For all other general enquiries, please contact

National University Cancer Institute, Singapore (NCIS)
1E Kent Ridge Road, NUHS Tower Block Level 7, Singapore 119228
Email : ncis@nuhs.edu.sg
Website : www.ncis.com.sg



National University Hospital
5 Lower Kent Ridge Road, Singapore 119074
Tel: 6779 5555 Fax: 6779 5678
Website: www.nuh.com.sg

Patient's Guide

CANCER CENTRE



PATIENT'S JOURNEY @ NCIS CANCER CENTRE

1

REGISTRATION

Please bring along:

- Photo ID
- Referral Letter (if any)
- Appointment Card (if any)

Do inform counter staff if you have any cough, flu, fever or rashes.



2

TRIAGE &/OR BLOOD TESTS

- Height & Weight
- Blood Pressure
- Blood Tests (if required)*
- Assessment by Nurses

* Blood tests' results will be ready in approximately 2 hours.



3

CONSULTATION

- Please provide results of any other tests (e.g: MRI, CT Scans, blood tests, etc) that you may have done outside of NUH.
- After consultation, the clinic assistant will arrange for your next follow-up appointment and advise you if any preparation is required.



4A

COUNSELLING FOR PRE-ADMISSION / CHEMOTHERAPY

If ordered by doctor.



5

ONE-STOP PAYMENT

- One-stop payment is available at all NCIS counters (Levels 9 & 10).
- Medisave may be used for selected tests / procedures / medications. Please verify with our counter staff.



COLLECTION OF MEDICATION

- Collection of medication will be at Level 9.
- Do inform the pharmacist (upon arrival) should you require any dosage change.
- Please note that we have a strict no-refund policy.



4B



OTHER NOTES:

- Please note that priority may be given to patients who are ill and/or require urgent medical attention.
- Please provide a valid phone number for contact purposes should you leave the centre during waiting times.
- If you are expected to be in the centre for long treatment (e.g. chemotherapy), you may wish to:
 - Bring your own sweater
 - Bring your own food / light snacks (especially if you have any dietary restrictions)